

The receptionist was very (1 verward) \_\_\_\_\_ because she didn't understand the

(2 buitenlandse) \_\_\_\_\_ (3 klant) \_\_\_\_\_.

He said "I would like to make an (4 afspraak) \_\_\_\_\_ with the (5 algemeen directeur)

\_\_\_\_\_." When she asked him to explain, he became a little (6 boos)

\_\_\_\_\_ at first.

Suddenly he realised what he had said and was a bit (7 beschaamd) \_\_\_\_\_: "I'm sorry,

how silly of me, I'd (8 liever) \_\_\_\_\_ make an (9 afspraak) \_\_\_\_\_.

What would be a (10 geschikt) \_\_\_\_\_ day and time, do you think?" The receptionist

looked in the (11 agenda) \_\_\_\_\_ and said: "the manager is on a (12 zakenreis) \_\_\_\_\_

\_\_\_\_\_ this week, but next (13 woensdag) \_\_\_\_\_ at (14 half elf)

\_\_\_\_\_ would be possible." If that was a problem, she could (15 doorverwijzen

naar) \_\_\_\_\_ him \_\_\_\_\_ someone else. Fortunately that was all right.

The (16 klant) \_\_\_\_\_ left the building through the side (17 ingang) \_\_\_\_\_.

The receptionist wrote a (18 boodschap) \_\_\_\_\_ for her employer and made a

(19 aantekening) \_\_\_\_\_ for herself to order coffee and tea.

### Cell Phone Safety

#### Onderdeel 1

Many people (1) \_\_\_\_\_ (vragen zich af) if it is safe to talk on the phone while driving.

There have been quite a few (2) \_\_\_\_\_ (ongelukken) while drivers were talking

on the phone. Research has been done to find out if driving while talking on the phone is (3) \_\_\_\_\_

\_\_\_\_\_ (gevaarlijk).

When there is a car accident police officers will find out if any of the drivers were using (4) \_\_\_\_\_

\_\_\_\_\_ (mobieltjes). They will write this information in a report. The information will be saved

and later studied.

There have been some very bad car accidents (5) \_\_\_\_\_ (veroorzaakt) by drivers being

(6) \_\_\_\_\_ (afgeleid) by cell phones. Drivers sometimes forget to watch the road (7) \_\_\_\_\_

\_\_\_\_\_ (voorzichtig) when they are using their phones. Not (8) \_\_\_\_\_ (opletten)

to the road can be dangerous, even deadly.

It is important for drivers to focus on the road. They need to pay attention to (9) \_\_\_\_\_

(wat er gebeurt) around them. They might need to stop or swerve quickly.

People want to make sure that the roads are safe for everyone. Studies will be done using the information

police officers (10) \_\_\_\_\_ (verzamelen) at accidents. In many countries this information

has led to laws forbidding the use of cell phones in cars.